

The GLBT Health Access Training Project

The Community Standards of Practice for Provision of Quality Health Care Services for Gay, Lesbian, Bisexual and Transgendered Clients were developed to help providers eliminate barriers to care and deliver culturally competent services. With funding from the Massachusetts Department of Public Health, the Health Access Project has worked with Fenway Community Health to develop curriculum and provide comprehensive trainings and technical assistance for agencies interested in implementing the Community Standards.

The GLBT Health Access Training Project offers free on-site trainings that provide an overview of the barriers that GLBT people and their families face in accessing health care services. Designed to educate staff at all levels of an organization, the trainings also describe how implementing the Community Standards can help improve the quality of services provided to GLBT clients and their families. Staff of the Health Access Project and the Training Project will provide technical assistance and consultation to help agencies review and revise their policies and procedures as appropriate.

- The trainings, technical assistance, and consultations are designed to help agencies identify barriers to care and to develop an action plan for implementing the Community Standards and improving the quality of services provided to GLBT people and their families.
- Trainings can be tailored to meet the unique needs of each agency; staff of the Health Access Project and the Training Project will work with the agency director or other designated staff person to assess your agencies policies and procedures and provide a training that addresses specific agency needs.
- A significant number of staff at all levels (i.e., administrators, direct-care, and support staff) should attend the training if it is to be effective in identifying and eliminating barriers to care for GLBT consumers.
- Smaller agencies may wish to organize a joint training with other agencies with which you normally collaborate. Staff at the Health Access Project and the Training Project can assist you with organizing multi-agency programs. Technical assistance and consultations will be provided to each agency participating.
- If your agency would like to make arrangements for a training, please print out and complete the following Training Application, which must be signed by your agency director or CEO. Submit the completed application to the Health Access Project at the address at the bottom of the application.
- If you have any questions, please contact us at access@jri.org.

Download [GLBT Health Access Training Application and Training Agreement](#)
(74K PDF file)

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